No. HPSEBL/CE(Comm)/e-Payment/Vol-V/2019-397 Dated: 29/04/2019

To

All Dy. Chief Engineer/ Superintending Engineer,
Operation Circle, HPSEBL Ltd.

Subject: Regarding Payment of Electricity Bills through Online RTGS/NEFT mode.

Sir,

Reference is invited to the subject cited above. It is to inform that this office has earlier requested the Operation Divisions to apprise the consumers of HPSEBL Ltd. about the online mode of electricity bill payment through RTGS/NEFT vide this office letter No. HPSEBL/CE(Comm)/e-Payment/Vol-V/2019-11-81 dated 01-04-2019. The detailed process was also forwarded with the aforementioned letter and same is also available on HPSEBL website at URL Address: https://www.hpsebl.in/irj/go/km/docs/internet/New_Website/Pages/rtgs_neft_payment.html. If consumer pay his electricity bills through online mode of RTGS/NEFT then he need not to visit and intimate concern Sub-Division about bill payment details, as the payment will directly update in HPSEBL billing database on real time.

It is to inform that during April 2019, the number of transactions through Online RTGS/NEFT mode is very few. It is to inform that HPSEBL management desired that the Consumers of HPSEBL should be apprised about this facility for payment of their electricity bills through online mode of RTGS/NEFT instead of payment of electricity bills through RTGS/NEFT in respective Sub-Division account. The online mode of RTGS/NEFT will also facilitate the Electrical Sub-Division for better reconciliation of their accounts.

Therefore it is requested to set the target of electricity bill payment through Online RTGS/NEFT mode to each Electrical Sub-Divisions under intimation to this office so that the transaction volume of Online RTGS/NEFT payments could be increased.

Yours sincerely,

(Signature)
Dy. Chief Engineer (IT)
HPSEBL Ltd., Vidyut Bhawan,
Shimla-171004.

Copy to the following for information please:

1) The Sr. P.S. to Managing Director, HPSEBL for kind information to worthy Managing Director please.
2) The Sr. P.S. to Director (Operation)/Director (F&A/Personnel) for kind information to worthy Directors please.
3) The Chief Engineer, HPSEBL Ltd., Operation Zone South/Central/ North at Shimla/ Mandi/ Dharamshala.
4) The Chief Accounts Officer, HPSEBL Ltd., F&A Wing, Vidyut Bhawan, Shimla-171004.

(Signature)
Dy. Chief Engineer (IT)
HPSEBL Ltd., Vidyut Bhawan,
Shimla-171004.