To

All the Assistant Engineer/Assistant Executive Engineer,
Working in Electrical Sub-Divisions under HPSEB Ltd.

Subject: Online/Digital Payment of Electricity Bills in HPSEBL- wide publicity thereof

With a view to give impetus to the Digital Payment of Electricity Bills, HPSEBL is on boarded on Bharat Bill Payment System (BBPS) so as to facilitate consumers to make interoperable and accessible Electricity Bill payments. On-Boarding of HPSEBL on BBPS platform will facilitate the consumers to make online payments of electricity Bills at various Banking and Non-Banking agencies and agents which comprises of major Banks like SBI, ICICI, HDFC, PNB, Bank of Baroda (BOB), Central Bank of India, Allahabad Bank, Canara Bank, Indian Overseas bank, Indusland Bank, J&K bank, Punjab and Sind Bank, United bank, Federal bank, DCB Bank, Yes Bank, Oriental Bank of Commerce & UCO Bank. The Consumers can also make payments through Paytm, Mobikwik, Phonepe and Oxygen mobile apps. The consumer can make payments through BHIM UPI, Credit Card, Debit card and Net banking etc. The details of BBPS payment agencies are also appearing on HPSEBL Website www.hpseb.com.

Consumer can also make payment of Electricity Bill through existing Payment Gateway integrated with HPSEBL’s website namely HDFC and ICICI Payment Gateway. Electricity Bill payment through BBPS channel is in addition to existing Payment Gateways.

Thus, you are requested to make wide publicity among the consumers under your respective S/Divisions and encourage them to make the payment of electricity Bills through digital channels available. It is also to clarify that for making payments through BBPS platform, consumers have only to pay the Electricity Bill amount and the extra charges i.e. transaction charges shall be borne by HPSEBL.

Therefore each Electrical Sub-Division is requested to promote electricity bill payment option through various channels of BBPS mode by (i) displaying the notice on each cash counter, and (ii) informing/apprising the consumer about the same through Field Official and Meter Reader who are taking the reading of consumers.

Yours sincerely,

(Er. Ram Prakash)
Superintending Engineer (IT)
HPSEB Ltd., Vidyut Bhawan,
Shimla- 171004.

Copy to the following for information please:

1) The Sr. P.S. to Managing Director, HPSEBL for kind information to worthy Managing Director please.
2) The Sr. P.S. to Director (Operation)/Director (F&A/Personnel) for kind information to worthy Directors please.
3) The Chief Engineer, HPSEB Ltd., Operation Zone South/Central/ North at Shimla/ Mandi/ Dharamshala.
4) The Deputy Director (PR), HPSEB Ltd. Shimla-171004 for wide publicity of above online/ digital payments of electricity bills on BBPS platform by displaying poster/ banners at different location throughout the state & through announcements on local TV Channels/ radio stations.

(Er. Ram Prakash)
Superintending Engineer (IT)
HPSEB Ltd., Vidyut Bhawan,
Shimla- 171004.